

## Welcome to the 2009 FLICC/FEDLINK Environmental Scan Survey

Dear Colleagues:

Welcome to our periodic environmental scan. Your responses will guide us as we make long-range plans for the FLICC/FEDLINK program. We are hoping for a high response rate to this survey so we can better tailor our services and programs. The survey is designed to encourage open and detailed responses. We can assure you, however, that data elements from the survey will be kept confidential and reported only in aggregate form. Each survey question stands alone. If you do not have an answer for a specific question, feel free to move on to the next question which may be more relevant to you.

Please complete the questions by July 10, 2009. If you would like us to contact you individually, please make that request in the general comments section at the end of the survey. We will share our formal survey analysis with you for your program planning purposes and appreciate your participation in our environmental scan.

Thank you!

Roberta

Roberta I. Shaffer  
FLICC/FEDLINK Executive Director

There are 17 questions. Many are very short. Please answer as many questions as you can. With the exception of the identification questions (designated with an asterisk), all questions are optional.

Please feel free to use the page back button to revise or expand on answers before submitting the survey. You may finish the survey in more than one session by hitting "Exit Survey". Even if you hit "Done" (at the end of the survey) you will still be able to edit your survey until the survey deadline, July 10, 2009.

### Participant Information

\* Name:

\* Title:

\* Email Address:

\* Agency:

What is your FEDLINK ID? (If known)

### Direct Express

Did you use Direct Express in either FY08 or FY09?

Yes

No

## Direct Express 2

Please indicate vendors used and dollar amounts per fiscal year.

## Vendor Trends

What trends are you observing among the vendors? Have you seen trends in mergers & acquisitions, Web 2.0 use, consolidation of titles, new business models, hot or cold subject areas, new uses of technology for search or information value add?

## Library Services

Are there any new or expanded services that you are providing within your agencies? What is the motivation? (new programs, availability of new technology tools, increase in tele-working, cloud computing, etc.)

How does your budget look for the upcoming years (2010, 2011, 2012)? Are there specific areas that are vulnerable? Are there areas of increased support such as digitization?

What type of statistics do you collect to use for internal decision making and to share with your management?

How does your agency currently handle research data sets that it generates or it receives as a result of program requirements or sponsored research?

Are there restrictions on your internal use of outside devices, and/or on the use of any type of technology?

## National Libraries

What roles do our national libraries play in your current professional practice?

- Organization of information/cataloging
- Standards
- Document delivery/ILL
- Collection development/benchmarking
- Best practices
- Strategic planning
- Other (please specify)

What new or expanded roles would you like US national libraries to consider? For example, could you use assistance in acquiring foreign research materials through LC Overseas Operations offices?

## FLICC/FEDLINK Services

What suggestions do you have for new or expanded services (fee or free), vendors and products that FEDLINK should pursue?

FLICC/FEDLINK currently uses many avenues to reach out to members, vendors and other constituencies: meeting with governing bodies, working groups, the General Counsels' Forum and Vendor Forum, training and educational events, conferences, site visits, web conferencing, email lists, FLICC/FEDLINK web site. Can you suggest additional avenues or improvements to the ones we use? What additional points of contact or communities (e.g. CIO's, procurement, management) would be the most useful to you for FLICC/FEDLINK to pursue?

To whom in your agency should FLICC/FEDLINK direct these efforts? (CIO's, procurement, management)

What information/support should FLICC/FEDLINK provide to you with regard to new technology and technology policy issues within the federal government?

## ILS Products & Services

If you were seeking ILS assistance from FEDLINK would you want:

- Product and contact information about turnkey and/or opensource ILS vendors
- ILS Vendor demos
- Capability to purchase an ILS system or ILS/library automation consulting services using the FEDLINK procurement system
- Sample RPFS, SOWS, ILS accreditation plans and other documentation
- Other (please specify)

If you were interested in ILS assistance from FEDLINK would you also like information about middleware or 3rd part products that work with the ILS such as

(Check all that apply)

- digital asset management system (eg Digitools, Archivalware)
- federated search capability (eg Metalib, Muse)
- Open URL capability
- Enhanced content for an OPAC (Syndetics or B&T Content Cafe)
- Enhanced OPAC search and retrieval capabilities(eg Endeca,Enterprise, World Cat Local)
- RFID capability
- Electronic Resource Management (ERM models)
- Other (please specify)

Thank you!

Thank you for taking the time to complete the survey. Please feel free to use the page back button to revise or expand on answers before submitting the survey.

If you have any questions, please contact us at (202) 707-4832.

Your comments are very important to us. Please provide any general comments below.